|  |  |  | to put all promises in writing. Keep this form.  |  |
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| that fail durin<br>explain warr  | ng the warranty period. As   | sk the dealer for a copy o<br>, and the dealer's repair  | nd% of the parts for the covered systems<br>of the warranty, and for any documents that<br>obligations. <i>Implied warranties</i> under your   |  |
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Here is a list of some major defects that may occur in used vehicles.

#### Frame & Body

Frame-cracks, corrective welds, or rusted through

Dog tracks—bent or twisted frame Engine

Oil leakage, excluding normal seepage Cracked block or head Belts missing or inoperable Knocks or misses related to camshaft lifters and push rods Abnormal exhaust discharge

### Transmission & Drive Shaft

- Improper fluid level or leakage, excluding normal seepage
- Cracked or damaged case which is visible Abnormal noise or vibration caused by faulty transmission or drive shaft
- Improper shifting or functioning in any gear Manual clutch slips or chatters

## Differential

- Improper fluid level or leakeage, excluding normal seepage
- Cracked of damaged housing which is visible

Abnormal noise or vibration caused by faulty differential

#### Cooling System

Leakage including radiator Improperly functioning water pump

#### Electrical System

Battery leakage Improperly functioning alternator, generator, battery, or starter

#### Fuel System

Visible leakage

Inoperable Accessories Gauges or warning devices Air conditioner Heater & Defroster

## Brake System

Failure warning light broken Pedal not firm under pressure (DOT spec.) Not enough pedal reserve (DOT spec.) Does not stop vehicle in straight line (DOT spec.) Hoses damaged Drum or rotor too thin (Mfgr. Specs) Lining or pad thickness less than 1/32 inch Power unit not operating or leaking Structural or mechanical parts damaged **Air Bags** 

#### Steering System

Too much free play at steering wheel (DOT specs.) Free play in linkage more than 1/4 inch Steering gear binds or jams Front wheels aligned improperly (DOT specs.) Power unit belts cracked or slipping Power unit fluid level improper

#### Suspension System

Ball joint seals damaged Structural parts bent or damaged Stabilizer bar disconnected Spring broken Shock absorber mounting loose Rubber bushings damaged or missing Radius rod damaged or missing Shock absorber leaking or functioning

#### Tires

Tread depth less than 2/32 inch Sizes mismatched

#### Visible damage

improperly

Wheels

Visible cracks, damage or repairs Mounting bolts loose or missing

## Exhaust System

Leakage Catalytic Converter

## DEALER NAME

## RIVIAN LLC

ADDRESS

# 2289 DABNEY RD RICHMOND, VA 23230

TELEPHONE

# EMAIL

1 (888) 748-4261

customerservice@rivian.com

FOR COMPLAINTS AFTER SALE, CONTACT:

# **RIVIAN CUSTOMER SERVICE**

**IMPORTANT:** The information on this form is part of any contract to buy this vehicle. Removing this label before consumer purchase (except for purpose of test-driving) violates federal law (16 C.F.R. 455).